



INTERLINK®

TRANSPLANT, CANCER, ESRD, GENE & CELL THERAPY

INTERLINK® Health Earns URAC Accreditation In Health Utilization Management – Clinical Review Criteria, Pre-Review Screening, Initial Clinical Review & Clinical Decisions.

This designation demonstrates INTERLINK Health’s meaningful commitment to quality Healthcare

Hillsboro, OR — INTERLINK® Health is proud to announce that it has earned URAC accreditation for Health Utilization Management. URAC is the independent leader in promoting health care quality by setting high standards for clinical practice, consumer protections, performance measurement, operations infrastructure and risk management. By achieving this status, INTERLINK® Health has demonstrated its commitment to quality care, enhanced processes, patient safety and improved outcomes.



ACCREDITED

Health Utilization Management -
Clinical Review Criteria, Pre-Review Screening,
Initial Clinical Review, Clinical Decisions

Expires: 05/01/2029

With URAC Accreditation for Health Utilization Management, INTERLINK will transition from its pre-treatment review model to a fully integrated utilization management framework. This evolution enables earlier INTERLINK intervention, tighter alignment with evidence-based guidelines, and seamless transition into disease-specific care management.

Clinical standards such as NCCN Guidelines®—particularly in oncology—are evolving almost on a weekly basis as new treatments emerge. Inappropriate authorization decisions often result in ineffective care and substantial costs for health plans.

INTERLINK will focus its utilization management services on the complex, high-cost care types that are included in INTERLINK’s SYMPHONY Benefits Solutions program. SYMPHONY can now provide health utilization management services to URAC standards for its TransplantCARE, Cancer CARE For Life, ESRD/Dialysis and cell & gene programs. Vendor-related losses due to inappropriate UM authorizations can now be minimized.

This enhancement delivers significant value to SYMPHONY clients, including:

- Day-one notice of reinsurance’s highest cost cases.
- Specialized Health Utilization Management services for the most complex care.
- Integrated reporting for reinsurers who sponsor the program.
- Comprehensive reporting to support reinsurance and client decision-making

“Achieving URAC Accreditation is a pivotal step in advancing our mission to improve outcomes for members facing the most complex medical conditions,” **said Kris Atkins, RN, President of INTERLINK Care Management.** “By integrating utilization management into our clinical model, we can develop proprietary guidelines where no guidelines currently exist, ensure adherence to evolving treatment guidelines, and deliver a more coordinated and effective care experience.”

“With treatment guidelines evolving at an unprecedented pace, it became mission-critical for INTERLINK to take a direct role in the authorization process,” said **John Van Dyke, Chairman and CEO of INTERLINK.** “Given the high cost and complexity of the care we manage, even a single missed opportunity can have significant consequences for both members and our clients. This advancement reinforces our commitment to accountability, quality, and value.”

About INTERLINK® Health

INTERLINK is a privately held managed care company based in Hillsboro, Oregon. The company specializes in developing networks and clinical management solutions for high-cost, low-frequency medical procedures used by health plans nationwide.

INTERLINK’s flagship programs include TransplantCARE, Cancer CARE for Life, Gene & Cellular Therapy and SYMPHONY Benefits Solution. The company offers customizable narrow transplant network solutions, including **PerformanceELITE, PerformanceQUALITY, PerformanceSELECT**, and designed to deliver optimal clinical outcomes.

CancerCARE for Life provides comprehensive oncology management through specialized Centers of Excellence networks, dedicated Oncology Nurse Expert support and our proprietary approach to prevention and early detection of cancer. Both TransplantCARE and CancerCARE for Life programs include ACA-aligned benefit plan language.

SYMPHONY Benefits Solution

INTERLINK is now URAC Accredited to perform utilization management services across all clinical programs, further enhancing its ability to deliver integrated, high-value solutions to its clients.

For more information, visit INTERLINK or call **800-599-9119**.

About URAC

Founded in 1990 as a non-profit organization, URAC is the independent leader in promoting health care quality and patient safety through renowned accreditation programs. URAC develops its evidence-based standards in collaboration with a wide array of stakeholders and industry experts. The company's portfolio of accreditation and certification programs spans the healthcare industry, addressing health equity, workplace mental health, health care management and operations, pharmacies, telehealth, health plans, medical practices and more. URAC Accreditation is a symbol of excellence for organizations to showcase their validated commitment to quality and accountability.